

Senheng New Retail Berhad Sustainability and Climate Policy

1. Purpose

Senheng New Retail Berhad (“Senheng”) is committed to sustainable growth through responsible business practices, care for the environment, and social responsibility. This policy outlines our commitment to managing sustainability and climate-related matters as part of our long-term business strategy.

2. Scope

This policy applies to Senheng and all its subsidiaries, covering our employees and business partners.

3. Policy Commitments

a. Economic Growth

Senheng is committed to build a resilient and sustainable business that delivers long-term value for stakeholders. We embed sustainability into our financial and operational strategies to strengthen performance, drive innovation, and safeguard stakeholder trust. We are committed to:

- Integrate sustainability into financial and operational strategies to enhance business resilience.
- Engage suppliers to promote responsible sourcing and minimise supply chain risks.
- Leverage on innovation, data analytics and digital transformation to improve efficiency and customer experience.
- Safeguard data privacy and security to maintain stakeholder trust.

b. Environmental Responsibility

Senheng recognises the environmental impact of retail operations and is committed to:

- Minimising carbon emissions and energy consumption across our stores, logistics, and digital infrastructure.
- Promoting sustainable products and solutions.
- Improving waste management and reducing packaging footprint.
- Supporting a circular economy through responsible consumption and disposal.
- Complying with relevant environmental laws and seeking continuous improvement beyond compliance.

c. Climate Action

We acknowledge climate change may affect our business performance and supply chain resilience. Our commitments include:

- Conduct climate risk assessments and integrate climate resilience into our long-term business strategy.
- Setting measurable goals to reduce Scope 1, 2, and relevant Scope 3 GHG emissions.
- Collaborating with suppliers and partners to reduce carbon footprint across our value chain.

d. Social Responsibility

Senheng upholds fair, safe, and inclusive practices by:

- Ensuring employee health, safety, and well-being.
- Promoting diversity, equity, and inclusion in our workforce.
- Upholding fair labour practices and respecting human rights across operations and supply chains.
- Invest in employee training and talent development to build skills for the future.
- Engaging and contributing to society through community engagement, partnerships, and social responsibility initiatives.

e. Governance and Accountability

Our governance framework ensures effective oversight and execution:

- The Board of Directors holds ultimate responsibility for sustainability and climate matters, providing clear oversight, ensuring accountability, and driving the effective execution of related initiatives.
- Uphold ethical conduct, integrity, and full compliance with applicable laws and regulations.
- Regular reporting and reviews will be conducted to monitor progress and drive continuous improvement.

4. Stakeholder Engagement

Senheng commits to meaningful engagement with stakeholders to understand expectations and prioritise material sustainability matters through structured annual assessments.

5. Reporting and Transparency

We will disclose our sustainability and climate-related performance annually in line with:

- Bursa Malaysia's Main Market Listing Requirements
- Malaysian Code on Corporate Governance
- Global Reporting Initiatives ("GRI") Standards
- International Sustainability Standards Board / IFRS Sustainability Disclosure Standards
- Sustainability Accounting Standards Board
- Other relevant local and international frameworks (if applicable)

6. Continuous Improvement

Senheng strives to integrate sustainability into the core of our operations. We commit to:

- Regularly reviewing this policy for relevance and effectiveness.
- Strengthen internal ESG capabilities through ongoing training and robust systems.
- Collaborating with external partners to accelerate positive impact.

7. Approval

This Sustainability & Climate Policy is approved by the Board of Directors and is effective from 28 November 2025.